

London Gatwick Animal Reception Centre Tel: 01293 555580 Shed D2b, World Cargo Centre, London Gatwick Airport, Gatwick, West Sussex, RH6 0SQ

Animal Aircare is located in its own location, next to the Post Office Cargo.

From the M23, A23 and terminals follow the signs for the North Terminal. At the large roundabout take the turning sign posted for the Cargo Centre and Long Term car park – there is a BP Petrol Filling station at this exit.

Go through main entrance gate and take the first turning on the right. Follow this road round to the Cargo Sheds.

The first buildings house, Servisair – and Swissport the airline's' handling agents.

Thomas Cook is located at Servisair Thomson Fly & Monarch are located at WFS

PLEASE GO STRAIGHT TO THE ANIMAL RECEPTION CENTRE – it usually takes 60 – 90 minutes after landing to clear through the pet checks.

## **GENERAL ADVICE WHEN COLLECTING YOUR PETS**

Please be patient; sometimes the pet-check and customs clearance can take longer than you may expect – the staff at **Animal Aircare Gatwick**, are dedicated to the welfare of your pets and also have to make thorough checks on behalf of Animal Health and DAF – they will not keep you waiting any longer than is absolutely necessary. <u>Please wait for the Receiver/Consignee</u> who is responsible for collecting and signing for ALL the animals on the flight to release your pet from the crate to you.

Take a collar and lead with you – these should have been taken off at the point of departure and either retained by whoever delivered your pet to the airport or secured to the travel box – bring a spare just in case.

Travel boxes that have been hired or loaned should be left with the flight Receiver/Consignee at the airport unless other arrangements have been made. **Remember to bring a strong cutting tool and cleaning materials as YOU will be responsible for cleaning, taking apart and stacking your pet's travel crate.** 



Rescue

## Animal Reception Centre

Cargo Forecourt Road Gatwick Airport West Sussex RH6 OSQ

Phone: 0044 (0)1293 555580 Fax: 0044(0)1293 555589 E-mail: <u>office@animalaircare.co.uk</u>

## Directions to Animal Reception Centre @ Gatwick



## DIRECTIONS:

When at the North Terminal roundabout follow signs for the cargo centre, upon entering the cargo centre you can either follow the road straight down and we are directly opposite at the t-junction or you can follow the signs for Animal Reception around the one way system.

